From: George Morino/=TMS/Toyota. Sent:9/11/2007 9:53 PM.

To: [-] dave_zellers@toyota.com.

Cc: [-] Bcc: [-] .

Subject: Fw: Floormat issue.

FYI...

We may send these to TMA-DC to give them ideas and options of what an SSC letter on the floor mats would look like compared to a Safety Recall. The letters are draft and include notes for us on Camry.

George Morino National Manager Quality Compliance Department Product Quality and Service Support Toyota Motor Sales, U.S.A., Inc. Tel. 310-468-3392 Fax 310-468-3399

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---- Forwarded by George Morino/TMS/Toyota on 09/11/2007 09:51 PM -----

Mark Kubota/TMS/Toyota 09/11/2007 09:49 PM To George Morino/TMS/Toyota@Toyota cc Kirk Forsht/TMS/Toyota@Toyota Subject Re: Floormat issue

Here ya go!

Mark T. Kubota 窪田 隆 (マーク) Quality Compliance Product Quality and Service Support Toyota Customer Services Toyota Motor Sales, U.S.A., Inc.

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